Sophos Breach Protection Warranty

At Sophos, we make your cybersecurity our responsibility. The Sophos Breach Protection Warranty is included at no additional charge with our Sophos MDR Complete subscription. It covers up to $1 million in response expenses for qualifying customers.

Trusted Protection for Complete Peace of Mind

More organizations trust Sophos for MDR than any other security vendor. With the Sophos Breach Protection Warranty, Sophos MDR Complete customers enjoy the reassurance and peace of mind that comes with having financial coverage if a breach happens.

Included with Sophos MDR Complete

The warranty is included automatically and at no additional charge with new purchases or renewals of Sophos MDR Complete. There are no warranty tiers, minimum contract terms, or additional purchase requirements.

Up to $1 Million in Response Expenses

The warranty covers response expenses following a ransomware incident within an environment protected by Sophos MDR Complete:

- Up to $1,000 per breached machine
- Up to $1 million in total response expenses
- Up to $100,000 ransom payment (as part of per-device limit)

Reflecting the reality of today's operating environments, breached machines include endpoints, servers, and Windows and macOS devices. The warranty covers a wide range of incurred expenses, including data breach notification, PR, legal, and compliance.

For full terms and conditions of the warranty, visit www.sophos.com/legal

Clear, Comprehensive Coverage

- Automatically provided – no need to apply
- Included with all annual (one to five years) and monthly subscriptions
- Included with new and renewal license purchases
- Covers endpoints, servers, and devices running Windows and macOS
- No warranty tiers that restrict coverage
- No additional license purchase requirements
- No geographic restrictions*

Warranty Overview

- Up to $1,000 per breached machine
- Up to $1 million in total response expenses
- Up to $100,000 for ransom payment (as part of per-device limit)
- Covers a range of incurred expenses, including data breach notification, PR, legal, and compliance

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FAQs

This FAQ provides additional details about the Sophos Breach Protection Warranty. For full terms and conditions, visit www.sophos.com/legal.

What does the warranty cover?

The warranty covers the irretrievable loss of data caused by a ransomware incident on Windows and MacOS endpoints and servers running the latest version of Sophos Endpoint Protection in an environment protected by Sophos MDR Complete.

How much coverage does the warranty provide?

The warranty covers reimbursement of incurred expenses up to $1,000 per qualifying device (Windows and macOS). Total coverage per customer is $1,000 multiplied by the number of impacted qualifying devices up to $1 million.

Do I have to request the warranty?

No. The warranty is provided automatically and at no additional charge with all new purchases or renewals of Sophos MDR Complete annual and monthly subscriptions. Customers must accept the warranty terms and conditions to be covered by the policy; this is done during the license purchase process.

Are there any geographic restrictions?

*No. There are no geographic restrictions, other than the exclusion of embargoed countries. The warranty is available to all Sophos MDR Complete customers wherever they are located.

What expenses are reimbursed under the warranty?

For approved claims, Sophos will cover a broad range of incurred expenses, including legal consultation fees, notification of impacted individuals, ransom payments, and regulatory penalties.

Are there security posture requirements to qualify for response expenses?

Yes. Customers must maintain a strong cybersecurity posture, which involves (but is not limited to):

‣ Keeping devices, applications, and OS patched and up to date

‣ Maintaining up-to-date and properly installed and configured Sophos Endpoint Protection across all eligible devices

‣ Maintaining MFA authentication for RDP use

Is there a minimum claim value?

Yes. The minimum claim is $5,000.

Can I purchase the warranty separately?

No. It is only available with the purchase or renewal of a Sophos MDR Complete annual or monthly subscription.

Who underwrites the warranty?

Sophos underwrites the warranty directly, demonstrating our confidence in the quality of protection we deliver.

Sophos MDR

Managed Detection and Response That Meets You Where You Are

Sophos MDR is a fully managed service delivered by security experts who detect and respond to cyberattacks targeting your computers, servers, networks, cloud workloads, email accounts, and more. It is customizable with different service tiers and can be delivered via our proprietary technology or using your existing cybersecurity technology. We work with:

‣ Sophos' award-winning solutions, including endpoint, firewall, cloud, and email protection

‣ Products from third-party vendors such as Microsoft, CrowdStrike, Palo Alto Networks, Fortinet, Check Point, Rapid7, Amazon Web Services (AWS), Google, Okta, Darktrace, and many others

‣ Any combination of our technology and third-party vendors' technology

Whether you want full-scale incident response or help making accurate security decisions. Sophos MDR provides expert support 24/7/365. To learn more, visit www.sophos.com/mdr or speak with a Sophos adviser today.

Compatible with Your Environment
We can use our tools, third-party tools, or any combination of the two

Compatible with Your Needs
Whether you need full-scale incident response or help making more accurate decisions

Compatible with Your Business
Our team has deep experience hunting down threats in every industry

4.8/5
average rating
(as of August 1, 2022)

Gartner Peer Insights™

Top Vendor
in the 2022 G2 Grid® for MDR Services serving the midmarket

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